

UNIVERSITY OF ZAGREB, FACULTY OF FOOD TECHNOLOGY AND BIOTECHNOLOGY

QUALITY POLICY

FFTB is committed to contributing to societal development by providing high quality education and achieving high quality research outputs through continuous improvement of all aspects of its operations.

FFTB administration defines basic principles of quality policy implementation through:

- Achieving FFTB mission and vision as defined by strategic development plans and providing a framework for determining objectives; these objectives are the basis of FFTB operations, they are integral to all FFTB functions and everyday responsibilities.
- Assuring the appropriateness of the Policy to FFTB purpose and context and satisfying stakeholders' requirements, including social responsibility
- An effective Quality System based on permanent improvement of all processes
- Continuous enhancement of employees' competences as basis of high-quality outcomes of all activities
- Supporting the development of quality culture based on cooperation, in which each stakeholder is enabled to engage in all processes and assume responsibility
- Promoting academic integrity and freedom and abiding to all principles of the University of Zagreb Ethics code
- The Quality Policy is publicly available to all stakeholders
- The Quality Policy (its implementation and suitability) is periodically reviewed by internal and external evaluations by assessing the compliance to these basic principles; the Policy is revised according to evaluation results and in accordance to requirements and changes in the system.

Dean

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Zagreb, Jan 8 2018